Thunderbird Student Success Team

The Student Success team creates an accessible graduate student experience, both inside and outside the classroom, that empowers all students to learn, develop purpose and passion, a global mindset, and grow as individuals to achieve their academic and professional goals in the Fourth Industrial Revolution. We strive to create a positive student-centered environment by providing all students with the necessary resources, advising, and support to enhance their student life experience. We offer the expertise and infrastructure necessary to support their global aspirations. We develop Thunderbirds for life-changing careers.

The Student Success team is located in room 209.

Recruitment and Admissions

Our Recruitment & Admissions team assists students applying for their Thunderbird experience. The team is equipped in the application process, immigration, and financial aid and scholarship.

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
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<td>Senior Director, Enrollment Management and Recruitment</td>
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<tr>
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</tr>
</tbody>
</table>

Career Management Center (CMC) & Academic Advising

The Career Management Center (CMC) assists students with personal career decisions, career preparation, and career connections. We also assist employers engage with our students for career opportunities.

Academic advisors help students successfully transition to the university and make progress towards their educational goals and graduation. Advisors are part of the educational process providing academic information and guidance to help students understand curricula, policies, and procedures.

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<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
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<td>Director, Career Management Center</td>
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<td>Senior Career Coach</td>
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Student Engagement

Student Engagement empowers students to take learning beyond the classroom by planning, promoting, and managing a broad spectrum of campus activities and programs. Student Engagement cultivates a vibrant student body, nurture leadership development, and promotes inclusive excellence.

Student Engagements works with all graduate students with both Thunderbird and ASU resources.

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<tr>
<th>Name</th>
<th>Title</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>Olga Teran</td>
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</tbody>
</table>
Thunderbird Student Clubs

Student life at Thunderbird is built around social, professional, and cultural activities — many of which are organized and hosted by students themselves. Through a wide range of student clubs, T-birds bring the spirit of cultural unity and global citizenship alive. There are more than 20 professional, regional and social clubs that actively contribute to Thunderbird’s intellectual and cross-cultural environment.

Thunderbird students can also join more than 1,000 available ASU student clubs, too. All new students will learn about all the available Thunderbird student clubs at Club Day, that occurs at the start of the fall and spring semesters.

A few of Thunderbird’s student clubs:

- Thunderbird Net Impact Student Club
- Thunderbird Women in Business Student Club
- Thunderbird Student Veterans Club
- Thunderbird Student Data and Analytics Club
- Global Sounds of Thunderbird
- Thunderbird LGBT-birds+ Student Club
- Thunderbird Global Marketing Association Student Club
- Thunderbird Student Global Consulting Club
- Thnderpreneurs Student Club
- Global Moves of Thunderbird Student Club
- Thunderbird Finance Association Student Club
- Thunderbird Student Crypto Club

Thunderbird History

Thunderbird Vision Statement

Thunderbird School of Global Management advances inclusive and sustainable prosperity worldwide.

Thunderbird Mission Statement

Thunderbird empowers and influences global leaders and managers who maximize the benefits of the Fourth Industrial Revolution for business, government, society, and the environment.

Thunderbird History

Thunderbird has been a top-ranked international management school for more than 70 years, and today Thunderbird continues producing leaders capable of tackling the world’s greatest challenges. As the technological innovations of the Fourth Industrial Revolution alter how we live and work, Thunderbird is developing nimble, ethical, global leaders across sectors and disciplines who are equipped to shape sustainable businesses, economies, cultures and environments around the world for this new era.

Originally known as the American Institute for Foreign Trade (AIFT), Thunderbird was chartered in Glendale, Arizona on the site of a World War II airbase, Thunderbird Field, where pilots from around the world trained during wartime. General Barton Kyle Yountobtained the airfield with the express purpose of developing a school focused exclusively on international trade and global relations. He was named Thunderbird’s first president and established a vision for the school that remains today — built on the phrase coined by original faculty member, Dr. William Lytle Schurz: “Borders frequented by trade seldom need soldiers.” With that, Thunderbird’s mission of educating global leaders who create inclusive and sustainable prosperity worldwide was born.

As AIFT, Thunderbird became the world’s first higher education institution to specialize in international management by concentrating curriculum on cross-cultural communication, regional business studies and hands-on, real-world training in global business nuances. By 1955, two degrees were offered: a Bachelor of Foreign Trade and a Master of Foreign Trade. The Bachelor’s program was eventually discontinued and the Master’s program evolved into a Master of International Management (MIM) and later into an MBA in Global Management.
In 2014, Thunderbird became an independent unit of the Arizona State University Knowledge Enterprise, combining Thunderbird’s elite heritage of developing global business leaders with ASU’s expansive resources. In 2018, Thunderbird relocated to ASU’s vibrant Downtown Phoenix campus and constructed a new global headquarters facility that opened in Fall 2021 as Thunderbird celebrated its 75th anniversary.

As part of the merger with ASU, Thunderbird transformed its MBA program into an innovative Master of Global Management (MGM). Thunderbird now offers this unique degree as a full-time campus program, and an Executive MGM. The degree portfolio also includes the Executive MGM in Space Leadership, the Executive Master of Arts in Global Affairs and Management, the Master of Arts in Global Affairs and Management in the Creative Industries, and the Online Master of Applied Leadership and Management (MALM) as well as two unique bachelor’s degrees: the Bachelor of Global Management and the Bachelor of Science in International Trade, both of which are delivered on ASU’s West campus.

Often called a “mini-United Nations” because of its diverse and inclusive global student body, Thunderbird is also known worldwide for its elite and highly engaged alumni network of more than 45,000 global leaders in nearly 150 nations. Thunderbird’s global presence has expanded over the years as well, with satellite operations now in Geneva, Moscow, Dubai, Seoul, Jakarta, Tokyo, Los Angeles and Washington, DC.

As part of the merger with ASU, Thunderbird transformed its MBA program into an innovative Master of Global Management (MGM), which was ranked #1 by the Wall Street Journal/Times Higher Education for 2019. Students now choose from 15 concentration opportunities and benefit from the combination of Thunderbird’s rich history of training global leaders in skills like cross-cultural management, cross-language communication, and cross-border negotiation and ASU’s rich history of innovation in disciplines from bio design to journalism, space science to humanities.

Rankings & Accreditation

- Your Thunderbird education is recognized worldwide. As an accredited institution, you are assured a quality educational experience. All ASU graduate and undergraduate academic programs are fully accredited by the Higher Learning Commission. Thunderbird is also accredited by The Association to Advance Collegiate Schools of Business (AACSB, the accrediting association for schools of business).
- #1 Master’s in Management by Times Higher Education/Wall Street Journal 2019
- #1 in the U.S. and No. 9 in the world for global impact (2020 U.N. Global Impact Rankings, Times Higher Education)
- #1 public university chosen by international students (2021 Institute of International Education Open Doors Report)
- Explore more here.

Search the Thunderbird Archives

The Thunderbird School of Global Management Archives is the official home for historical documents, photographs, papers, reports, publications, oral histories, memorabilia, and other objects related to the School’s 75-year history as a leading institution for international business. The archival collections and staff support information needs for the entire ASU community and are open to the public, including scholarly researchers, historians, and genealogists. Explore more here.
Thunderbird Global Alumni Community

Thunderbird offers our alumni the opportunity to future-proof their skills through lifelong learning opportunities and by connecting them with each other in a global network of experts. Thunderbird’s worldwide community of graduates is uniquely equipped to make a difference in this era of rapid change and disruption. The School leverages the resources and talent of our alumni to guide, advocate and support the achievement of our collective mission.

- Over 45,000 Alumni with alumni chapters in over 170 cities around the world
- #1 Networking & number of overseas MBA alumni branches by The Economist 2015
- Private support from alumni and our philanthropic partners for the School has been strong with more than $10,000,000 raised this year in support of student scholarships, the Global Headquarters, and other key initiatives.
- The Alumni Fund for the Pub was launched in Spring 2020 where Thunderbird Alumni, students, faculty, staff and friends are donating to ensure that future generation of T-birds are able to experience the networking, camaraderie and mystique that can only be found at Thunderbird’s treasured Pub.
- The spirit of giving back is strong in the community and each class has sponsored a gift to the school after graduation as a way of leaving their mark for future generations of T-birds.
- Join T-bird Connect: https://t-birdconnect.com/

Headquarters Location

Thunderbird School of Global Management
401 North 1st Street
Phoenix, Arizona 85004
Main Switchboard: +1 602 496-7000

We wanted to give every student the resources to change the world so we built the most technologically advanced educational headquarters on the planet. Learn a new language in our immersive VR language lab, visualize and interpret data using AI in our global decision theater, and connect with our global community using the latest in immersive and virtual communications.

Thunderbird Building Highlights

- 110,000 square feet spread over 5 floors
- Nine state-of-the-art flexible classrooms
- Group study and conference rooms
- Virtual Reality language lab
- Global Decision Theater
- Two sandbox classrooms
- LEED certification
- Global Forum
- Greenscreen studio
- Rooftop pub
- Regional heritage lounges
- A. Masrin Center for Family Business and Entrepreneurship

Photography © Inessa Binenbaum
Thunderbird Centers of Excellence*

Our network of Centers of Excellence from Los Angeles to Tokyo, and London to Nairobi provides a truly global presence that sets Thunderbird apart by facilitating academic offerings in major commercial centers around the world, connecting and engaging our worldwide alumni network and supporting international recruiting.

- Phoenix, Arizona
- Los Angeles, California
- Washington, D.C.
- Bogotá, Colombia

**Europe** ([https://thunderbird.asu.edu/locations/en/eu](https://thunderbird.asu.edu/locations/en/eu))
- Amsterdam, Netherlands
- Frankfurt, Germany
- London, United Kingdom
- Geneva, Switzerland

**Middle East and North Africa** ([https://thunderbird.asu.edu/locations/en/mena](https://thunderbird.asu.edu/locations/en/mena))
- Dubai, UAE

**Sub-Saharan Africa** ([https://thunderbird.asu.edu/locations/en/ssa](https://thunderbird.asu.edu/locations/en/ssa))
- Nairobi, Kenya

- Tokyo, Japan
- Shanghai, China
- Seoul, Korea

**South & Southeast Asia** ([https://thunderbird.asu.edu/locations/en/sea](https://thunderbird.asu.edu/locations/en/sea))
- Mumbia, India
- Jakarta, Indonesia

*As of Spring 2022.

ASU Downtown Phoenix Campus

**ASU Downtown Phoenix Campus**
- The campus was built in line with ASU President Michael M. Crow’s “One University, Many Places” initiative and was built with cooperation from the state of Arizona and local governments
- It was established in 2006
- It is one of five campuses of Arizona State University
- Located in the downtown area of Phoenix, in an area bound by Van Buren Street, Fillmore Street, 1st Avenue and 7th Street.

**Downtown Phoenix ASU Colleges & Schools**
- Thunderbird School of Global Management
- College of Healthcare Solutions
- College of Integrative Sciences and Arts
- Walter Cronkite School of Journalism and Mass Communication
- Sandra Day O’Connor College of Law
- Edson Colleges of Nursing and Health Innovation
- Watts College of Public Service and Community Solutions
- Mary Lou Fulton Teachers College

**Self-Guided Tour Map of ASU Downtown Phoenix campus:**
Important Buildings

ASU Downtown Phoenix Campus

A. E. England Building

- The historic A. E. England Building adjoins the downtown Civic Space and provides space for meetings, classes, offices, art events and banquets. The Fair Trade Café and Gallery, located in the A.E. England Building, offers organic, fair trade coffee and hosts musical and cultural events.
- The Artlink A. E. England Gallery is also located here, and features work by established and emerging artists in all art disciplines. Constructed in 1926 for a local automobile dealership and later occupied by an electrical equipment company, the building is listed on the Phoenix Historic Property Register and was renovated in 2008.

BeusCenter for Law and Society

- The BeusCenter for Law and Society building brings the Sandra Day O'Connor College of Law from Tempe, where it was located for nearly 50 years, to the Downtown Phoenix campus, and closer to the legal, political and economic heart of Arizona.
- Opened for the fall 2016 semester, the $130 million BeusCenter for Law and Society aims to connect the community, as much as students, to the law and justice. Named for attorney Leo Beus and his wife, Annette, the six-story,280,000-square-foot center features a courtyard, an expansive atrium and public spaces that are meant to encourage that openness. In addition to the law college, the BCLS building houses the Ross-Blakley Law Library, a bookstore and a cafe, and includes space for two think tanks, several cross-disciplinary centers and the ASU Alumni Law Group, the nation’s first non-profit, privately financed teaching law firm.

Civic Space

- The civic space park is a “bridge” between the ASU and surrounding community, and accommodates a variety of uses, events and daily functions of the university. The post office building, the A. E. England Building, a stage, and the green space comprises a student commons area.
- The splash pad water feature is a fun place to cool off, and there are abundant shady areas for picnics and outdoor relaxation. A signature shade structure is the centerpiece of the park’s sustainable design. Solar panels on the shade structure provide energy for lighting and electrical needs. The Fair Trade Café and Gallery, located in the A.E. England Building, offers organic, fair trade coffee and hosts musical and cultural events.

Fusion on First

- Opened in 2021, the Downtown Phoenix campus’ newest residence hall, Fusion on First, provides housing for approximately 530 students across all majors at the downtown campus, including Thunderbird School of Global Management graduate students.
- Located on First Avenue and Fillmore Street, the residence hall houses juniors, seniors and graduate students with majors at the Downtown Phoenix campus. Standing 16 floors high and overlooking Civic Space Park, the building includes 13 floors of student housing, above a three-story high-tech innovation hub for the arts geared towards academic programs such as design, popular music, and fashion.
- Rooms are apartment-style with two and four-bedroom units available, along with smaller studio options, and are fully furnished with full-size beds, a kitchen, and scenic views of downtown Phoenix.

Sun Devil Fitness & Wellness Complex Downtown

- Funded by student activity fees, the Sun Devil Fitness Complex, constructed in 2013, in direct response to student demand and input, includes state-of-the-art weight and fitness areas, including cardiovascular and strength equipment, and free weights.
- In addition, the Sun Devil Fitness Complex features two multi-purpose studios for group fitness and mind/body classes, a two-court gymnasium, a rooftop outdoor leisure pool and a multi-purpose area for student clubs to utilize. In addition, there is classroom space located on the second floor for Exercise and Wellness Academic classes.

Thunderbird School of Global Management

- Thunderbird School of Global Management’s state-of-the-art global headquarters opened on ASU’s Downtown Phoenix campus in 2021, in celebration of the 75th anniversary of the school’s founding.
- Equipped with the latest learning and telepresence technology, the cutting-edge facility will empower Thunderbird to deliver exceptional leadership and management education for generations to come while honoring the institution’s rich legacy of academic excellence. Thunderbird is home to a renowned faculty of instructors who carry on the traditions that have placed Thunderbird among the top-ranked global business education institutions and earned the school the perennial support of loyal alumni.
U.S Post Office

- Another one of Phoenix's historic buildings, the U.S. Post Office serves as a gathering place for students and provides offices for additional student service support programs, such as ASU Counseling Services, ASU Police, Career Services, Dean of Students, Student Advocacy, Student Rights and Responsibilities, Student Engagement and TRIO.
- The Student Center @ the Post Office opened in January 2013 and serves the students of the Downtown Phoenix campus by providing a space for interaction, engagement and connection. The center features meeting spaces for student organizations and affiliated departments including Student Organization Support. The facility includes a gaming room, recreation lounge, a multipurpose room and wired lounge spaces as well as ping-pong, foosball and air-hockey tables, a grand piano and five high-definition televisions. It is also the home to Changemaker Central and Counseling Services.
- A U.S. Postal Service retail mail services location is located on the first floor.

University Center (UCENT)

- The University Center boasts modern classrooms, offices, labs, seminar rooms and study areas.
- It houses student services, the ASU Bookstore and a café. The Information Commons is a central site for Student Computing and the ASU Libraries, and provides a single location for access to library materials, research resources and the information technology help desk.
- The Watts College of Public Service and Community Solutions, College of Integrative Sciences and Arts, Lodestar Center for Philanthropy & Nonprofit Innovation, University College administration offices and student services also operate within this building.

ASU Student Support Resources

ASU Downtown Phoenix Campus

International Students and Scholars Center,
University Center Building (UCENT), Suite 130
Phone: 602-496-7097 Email: ISSC@asu.edu, Website: https://issc.asu.edu

The International Students and Scholars Center (ISSC) facilitates the success of students and scholars by ensuring their compliance with Department of Homeland Security and Department of State immigration regulations along with providing advice and assistance on matters related to their immigration status.

ASU Libraries
Location: University Center Building (UCENT) Suite L1-61
Contact info: https://lib.asu.edu/downtown

ASU Downtown Phoenix library is in the Information Commons in the lower level of the University Center building consisting of a full rich research collection, both print and online. Students, faculty and staff have access to over 275 research databases and almost 50,000 full text electronic journals. Group study rooms equipped with whiteboards, projectors and computers provide a great opportunity to collaborate and interact with other students.

Student Accounts
Location: University Center Building, Room 144
Contact info: 855-278-5080 (Toll Free); sbs@asu.edu; https://students.asu.edu/tuitionandbilling

Student Business Services offers a variety of student account services including tuition and billing, student refunds (including financial aid), receipt and payment processing, support for past account due accounts, third party sponsorship assistance and Perkins loan repayment.

Tutoring Support/Writing Centers
Location: University Center Building (UCENT), Room 101
Contact info: 602-496-4278; https://tutoring.asu.edu/student-services/writing-centers

ASU Writing Centers offer a dynamic, supportive learning environment for graduate students at any stage of the writing process. Tutors from a wide range of majors help students hone writing skills and gain confidence in their writing. Depending on the course, ASU offers both online and in-person tutoring on a walk-in or appointment basis.
University Registrar
Location: University Center Building, Room 130
Contact info: 602-496-4372; registrar@asu.edu; https://students.asu.edu/contact/office-university-registrar

Student Business Services offers a variety of student account services including tuition and billing, student refunds (including financial aid), receipt and payment processing, support for past account due accounts, third party sponsorship assistance and Perkins loan repayment.

University Technology Office (UTO)
Location: University Center Building (UCENT) L1-80
Contact info: 602-496-0326; https://uto.asu.edu/computing/downtown

The University Technology office embraces ASU’s vision of being excellent in technological innovation with strategic initiatives aimed at improving the university experience. It is comprised of departments like Development, Academic Technologies, Support & Operations, Planning & Programs, and Information Security.

Parking and Transit
University Center Building (UCENT) Suite 116
Contact info: 480-965-6124; parking@asu.edu; https://cfo.asu.edu/parking

Students, Faculty and Staff can purchase annual and semester permits. T-birds and Sun Devils, who choose not to purchase a permit, as well as campus visitors, may use various daily and hourly parking options.

Student Employment
Contact info: 480-965-5186; https://students.asu.edu/employment

The Student Employment office can help current students find jobs on campus that won’t interfere with their studies.

Sun Card (ID Card) Office
Location: University Center Building (UCENT), Room 140
Contact info: 602-496-1604; https://cfo.asu.edu/cardservices

All students and employees are required to obtain a University ID. These IDs will gain you access to many rooms on campus including the library, study rooms, and much more.

Student Advocacy and Assistance
Location: Historic Post Office Building, Room 243
Contact info: (602) 496-0670; https://eoss.asu.edu/dos/srr/StudentAdvocacyandAssistance

Student Advocacy and Assistance guides students in resolving educational, personal and other campus impediments towards successful completion of their academic goals. It links students with appropriate university and community resources, agencies and individuals, collaborates faculty and staff in the best interest of the students, and follows through to bring efficient closure to student concerns.

Student Counseling Services
Location: Historic Post Office Building, Suite 208
Contact info: (602) 496-1155, or 24-hour crisis hotline 480-921-1006; https://eoss.asu.edu/counseling

ASU Counseling Services offers confidential time-limited professional counseling and crisis services for students experiencing emotional concerns, problems in adjusting, and other factors that affect their ability to achieve their academic and personal goals.

Sun Devil Fitness Complex (SDFC)
Contact info: (602) 496-7777; https://fitness.asu.edu/

ASU’s Sun Devil Fitness enhances the ASU Thunderbird experience by providing programs, services and facilities that promote healthy lifestyles, build community and enable student access.

Student Health Services & Health Insurance
Location: 500 N. 3rd Street, Suite 155
Contact info: (480) 965-3349; insurance@asu.edu; https://eoss.asu.edu/health

ASU Health Services is dedicated to the well-being and educational success of each student by providing high quality healthcare that is accessible, affordable, and compassionate. More than 20 physicians and nurse practitioners are board certified in emergency medicine, family medicine, internal medicine, neurology, orthopedics, rheumatology, and sports medicine. Appointments can be scheduled online, in person or by phone. Students whether they have health insurance or not, are eligible to use ASU Health services. ASU Insurance options include Aetna Student insurance, Bridge discount plan etc.
Student Rights and Responsibilities
Location: Post Office Building, Room 243
Contact info: (602) 496-0670; https://eoss.asu.edu/dos/srr

SRR provides students with the opportunity to consider the ways in which their conduct may define and affect their college experience-personally and in relationship with others. SRR investigates allegations of student misconduct and determines whether a violation of the Student Code of Conduct has occurred.

Student Engagement & the Student Center
Location: Post Office Building
Contact info: (602) 496-2013; https://eoss.asu.edu/student-unions

The Student Center at the Post Office in Downtown Phoenix offers a great place for interaction, engagement and connection. The Center features meeting space for student organizations and affiliated departments including Student Organization support, a gaming room, recreation lounge, a multipurpose room, and wired lounge space, a P.O.D Express Market and is the new home to Changemaker Central.

Veterans Office
Location: University Center Building (UCENT), Room 130
Contact info: (602) 496-0152; https://veterans.asu.edu

ASU’s Pat Tillman Veterans Center provides veteran students with academic resources and transition services in a friendly, supportive and familiar environment including computer study stations, a group meeting space, and lounge.

Student Services for ASU Students
Your Sun Devil life is about more than what happens inside the classroom. EOSS brings the celebrations, traditions, lessons, inspiration and mentorship that will make your campus experience unforgettable as well as the community outreach that makes higher education accessible and inclusive. We ensure that current and future Sun Devils achieve in and out of the classroom and enjoy all the opportunities ASU has to offer. All information found here:
https://eoss.asu.edu/studentservices

- Career and Professional Development Services
- Changemaker Central
- Counseling Services
- Dean of Students
- Global Launch: English Language Training Programs
- Global Education Office (study abroad, global internships)
- Global at ASU: Office of the University Provost
- Student Accessibility and Inclusive Learning Services
- Fraternity and Sorority Life
- Health Services
- International Student Engagement
- Multicultural Community of Excellence
- Religious and Spiritual Life
- Student Advocacy and Assistance
- Student and Cultural Engagement
- Student Organizations
- Student Rights and Responsibilities
- Student Unions and Centers
- Students with Families
- Sun Devil Fitness
- TRIO Programs
- University Housing
Additional Student Services

ASU provides a wealth of services to foster the academic success of our diverse student population.

- Adult Learner Resources
- American Indian Student Support Services
- Bookstores
- Bridging Success - foster youth support
- Council of Religious Advisors (Student Religious Organizations)
- Commuter Services
- Computing Services
- Graduate Student Resources
- International Students and Scholars Center
- Libraries
- Math Central (for students in MAT 110, 117 and 142)
- Out at ASU
- Parent Resources
- Sexual Violence Awareness and Response
- Student & Cultural Engagement
- Student Success Tutoring Centers
- Sun Devil Support Network
- Veteran Benefits & Certifications

All information found here: https://eoss.asu.edu/dos/supportservices

Student Employment

You may need to work in order to meet educational and living expenses or you feel the experience could be a valuable part of your education. The skills you obtain from working complement your academic performance and communicate to future employers your ability to succeed in a professional setting.

All information below is found here: https://students.asu.edu/employment/search

F-1 and J-1 students and scholarships: Employment
- Getting started
- Eligibility
- Requirements

More information about student jobs:
- Benefits to working a student job
- Community Service Work-Study Jobs
- Tips for completing a job application
- Student employee responsibilities
- Student employee rights
- Standard wage scale
- Federal work-study calculator
- Mandatory student employee training courses
- Contacting our office

Student jobs are available both on and off campus. Use both searches to maximize your opportunities:
- Search on-campus jobs
- Search off-campus jobs
- Graduate TA/RA information

Students can work in several types of employment programs offered by the ASU Student Employment Office. The job search will tell you which type of program(s) the employer is participating in.
- Federal Work-Study Program
- ASU Hourly Employment Program
- Off-Campus Employment Program
Campus Safety

Arizona State University provides a safe, healthy, and secure environment. Maintaining a healthy and secure campus community for students, staff, and faculty means knowing what to do in the event of an emergency and having the right tools to respond. In order to achieve this, the university offers education and multiple resources to ensure that all members of the university are safe and secure.

Emergency Contacts
- ASU Police 911 (Non-emergency: cfo.asu.edu/police-directory)
- Counseling Services (Students) 480-965-6146
- EMPACT Suicide and Crisis Line 480-921-1006
- Emergency Response Guide: cfo.asu.edu/emergency-guide

Campus Resources
- ASU Counseling Services
- Alcohol Education
- Employee Assistance
- Fire Safety
- Health Services
- Public Safety
- Safety Escort
- Sexual Violence
- Student Advocacy
- Student Rights and Responsibilities
- Wellness

Personal Safety
- Sign up for ASU Emergency Alert System.
- Walk with friends, or in a group.
- Let friends know where you are going and your expected arrival time.
- Use well-traveled, well-lit routes.
- Be observant of your surroundings at all times.
- Don’t listen to music or text while walking.
- Walk with friends or use safety escort.
- Safety Escort Service: 480-965-1515
- ASU Police: 480-965-3456
- Like the ASU Police Facebook for safety updates
- Be aware of the ASU Blue-Light Emergency Call Boxes and where they are on your route.
- Walk confidently and with purpose at a steady pace.
- If you do get into trouble, attract attention to yourself in any way you can.
- Add ASU Police Department phone number into your cell phone.
  Emergency: 911  Non-emergency: 480-965-3456

Bike Security
- Register your bike with the ASU Police. It is important to register your bike with us even if your bicycle is registered with another program or law enforcement agency.
- Always lock your bike to a bicycle rack.
- Secure the U-lock through the bike frame, the rear wheel and the bicycle rack.
  Click to watch this video.

Public Transportation
- Wait at well-lit bus stops.
- Be aware of your surroundings while waiting for the bus.
- Let the bus driver know of suspicious activity or harassment on the bus.
- If it appears someone from the bus is following you, make yourself as visible as possible to others by making noise.
  - ASU Parking & Transportation
  - Valley Metro

Rideshare Safety Tips for Sun Devils
- Be alert.
- Double-check your pick-up vehicle information.
- Ask drivers the name and the name of the person they are supposed to pick up.
- Ensure the license plate number and driver name matches the confirmation screen.
- Keep personal identifying information private.
- Make sure your drive matches the route to get to your destination.
- Share your location with a friend or family member.
- Ride in the back seat with your seat belt on.
- Wait in well-lit areas or indoors if possible.
- Use the LiveSafe app to call 911 or message ASU police if you need assistance during your ride. This will share your location with dispatchers and allows you to quietly text back and forth with ASU police.

Additional Resources:
- Personal Safety Suggestions
- Resident Responsibilities
- Standards for Threatening Behavior
- Responding to Threatening Behavior
- Dealing with Other Concerning Behaviors
- Emergency Planning
- Emergency Response Guide
- Good Samaritan Protocol
Transportation Information

ASU Intercampus Shuttle
ASU intercampus shuttles transport students between Downtown Phoenix, Polytechnic, Tempe and West campuses. Shuttles are wheelchair accessible.

Important information to know
- Shuttles run every 15 minutes when school is in session and every hour on off peak times. See the shuttle schedule and track your ride here.
- Passengers are required to have their ASU ID card when boarding the shuttles.
- Intercampus shuttles do not operate on university holidays.
- Shuttles may accommodate up to five bicycles on a first-come, first-served basis.
- Multiple shuttles may run during peak times.

Public Transit: Valley Metro Light Rail and Buses
Downtown Phoenix is the core of the Valley’s freeway and public transportation network. Valley Metro Light Rail, buses and the Dash (Downtown Area Shuttle) make it easy to get where you need to be.

Student Fares: ASU Student U-Pass
Every student of ASU can purchase an ASU U-Pass through Parking and Transit Services. Students (Academic Year Pass): $150
Purchase a transit pass here

If you need to purchase one time passes, here is the full fare cost for the Valley Metro Light and local bus.

<table>
<thead>
<tr>
<th></th>
<th>1-Ride</th>
<th>1-Day</th>
<th>7-Day</th>
<th>15-Day</th>
<th>31-Day</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td>$4.00</td>
<td>$20.00</td>
<td>$33.00</td>
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Here is the price breakdown for the Express/RAPID bus.

<table>
<thead>
<tr>
<th></th>
<th>1-Ride</th>
<th>1-Day</th>
<th>31-Day</th>
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<tbody>
<tr>
<td></td>
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<td>$6.50</td>
<td>$104.00</td>
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</table>

Learn more about the Valley Metro and take advantage of the trip planner.

Parking Information

Parking Permits
- ASU offers a variety of parking and permit options to support the different types of commuters coming onto ASU campuses. Sustainable commuter groups may purchase a High Occupancy Vehicle (HOV) permit with special benefits and rewards.
- Permits do not reserve a parking spot but allow for parking in a specific location. Parking permit prices are based on the facility’s proximity to campus destinations. Each campus offers tiered permit rates that range in price.
- Students, faculty and staff may purchase annual permits. Sun Devils who choose not to purchase a permit, as well as campus visitors, may use various daily and hourly parking options.
- ASU encourages the use of sustainable transportation through discounts and services, such as Bike, Campus Shuttles and Public Transit on light rail and Valley Metro Busses. For more information on the ASU Trip Reduction Plan, call Parking and Transit Services at 480-965-6124. Visit Maricopa County’s Travel Reduction Program webpage for additional information.

Additional Information
- Only students living in an on-campus residence hall can purchase a residence hall parking permit. Some residence hall permits have restrictions. These restrictions are explained to customers upon permit purchase. Residence hall students cannot purchase commuter permits.
- Sun Devils, who choose not to purchase a permit, as well as campus visitors, may use daily and hourly parking options. Permit rates are prorated beginning Sept.5, and then on the first day of each month after that through July. Prorated rates are displayed online in the Transportation Account website.
- View the news section and follow Parking and Transit on Twitter for updates about parking availability and events that may affect your route to campus.
Resources for Students with Families

ASU Family Resources serves all ASU families.

ASU Family Resources is an advocate for university families.

ASU Family Resources strives to:
- Provide university families with appropriate resources
- Advocate for the needs of families
- Collaborate with on and off campus departments and organizations in the development and delivery of programs and services to the ASU community
- Expand family responsive policies to ensure a healthy and productive environment
- Educate individuals and the community about ASU Family Resources

Additional Resources for Families:
- Child Care Services
- Resources for Parents
- Breastfeeding Support
- Events and Workshops
- FAQ
- Students with Families Contact Form

Nearby Restaurants/Cafes/Theatres

- The Market At Taylor Place
- Omoide Sushi and Noodle Bar
- Pomo Pizzeria–Downtown Phoenix
- Bowl of Greens Fine Salads
- Jackalope Gastropub
- Cornish Pastry Co.
- Chick-fil-A
- Panda Express
- Engrained
- AMC Theatres
- Bosa Donuts
- Cold Stone Creamery
- Press Coffee
- Starbucks
- Taco Boy’s
- Matt’s Big Breakfast
- Ramen Kagawa
The Valley of the Sun

City of Phoenix
- Phoenix is the capital of Arizona, as well as the largest city and largest metropolitan area in Arizona.
- Phoenix is located in central Arizona, in the southwestern United States. It is 20 minutes west of Tempe, and 20 minutes southwest of Scottsdale. Phoenix is home to more than five Fortune 1000 company headquarters, including well-recognized names such as Avnet, Phelps Dodge, and PetSmart. Nearby Tempe is home to US Airways. Other companies with major operations in Phoenix include: Intel, Motorola, AlliedSignal, Honeywell, Boeing, American Express, Prudential, Charles Schwab and more.
- Phoenix has received the National Civic League's prestigious "All-America City" Award four times.
- Phoenix has an arid climate that is characterized by some of the hottest seasonal temperatures anywhere. Phoenix averages 325 sunny days and less than eight inches of rain a year. The hottest recorded summer temperature was 122 degrees Fahrenheit. Snow is very rare in Phoenix, though it still can occur occasionally.
- Incorporation: 1881
- Population (city proper): 1.6 million(2019 Census estimate)
- Population rank (city proper): Fifth in the United States
- Elevation: About 1,100 feet
- Rainfall: 8.04 inches of annual average

Phoenix Arts and Culture
Phoenix is a center of arts and culture. Phoenix offers museums, the performing arts, and much more. Some of Phoenix's more notable museums include:
- The Arizona Science Center
- The Desert Botanical Garden in nearby Papago Salado
- The Heard Museum
- The Phoenix Art Museum
- The Phoenix Museum of History
- The Phoenix Zoo in nearby Papago Salado
- The Pueblo Grande Museum and Cultural Park in nearby Papago Salado

For the performing arts, Phoenix has a lot to offer. Some of the more notable attractions include:
- The Actor's Theatre of Phoenix
- The Arizona Opera
- Ballet Arizona
- The Herberger Theater Center
- The Orpheum Theatre
- The Phoenix Symphony Orchestra
- The Phoenix Theatre
- Phoenix Sports and Leisure

Phoenix has plenty to offer to keep sports fans happy. Phoenix is home to the following major sports teams:
- Baseball - The Major League Baseball (MLB), Arizona Diamondbacks. In addition, in the spring of every year, nine major league baseball teams come to the Phoenix area for spring training.
- Football - The National Football League (NFL) Arizona Cardinals.
- Hockey - The National Hockey League (NHL) Phoenix Coyotes.

Phoenix's dry and sunny climate make it an ideal location for a wide variety of outdoor activities. In addition to "normal" outdoor activities such as blading, biking, horseback riding, hiking, boating and more, Phoenix is an ideal location for more exotic outdoor activities such as hot-air ballooning, or soaring in a glider.

Additional Resources on Phoenix:
https://www.citytowninfo.com/places/arizona/phoenix
https://www.visitarizona.com/places/cities/phoenix/
https://www.phoenix.gov/
https://thefactfile.org/phoenix-facts/
Things to do in Phoenix

- Best hikes in Phoenix
- Things to do in Phoenix this spring
- Spring Festivals
- Best rooftop bars in greater Phoenix
- Resort pools you'll never want to leave
- Outdoors
- Downtown Phoenix
- Top Phoenix Attractions
- Restaurants in Greater Phoenix
- Fun and Amusement
- Arts and Culture
- Downtown Phoenix Nightlife
- Shopping
- Sports Events
- Spas
- Golf

Source: https://www.visitphoenix.com/