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Thunderbird Mission Statement
“To educate global leaders and managers who will maximize the benefits of the 4th Industrial Revolution.”

Thunderbird Vision Statement
“A world with sustainable and equitable prosperity.”

Thunderbird History
Thunderbird has been one of the top-ranked international management schools for decades. With more than 70 years of experience, Thunderbird continues to produce leaders capable of tackling the world’s greatest challenges. As the world continues innovating and the technology changes of the 4th Industrial Revolution alter the way we live and work, Thunderbird is developing nimble, ethical, global leaders who are equipped to craft sustainable businesses, economies, cultures and environments around the world for the 21st century.

On April 8, 1946, Thunderbird School of Global Management (originally known as the American Institute for Foreign Trade [AIFT]) was chartered in Glendale, Ariz. World War II air base, Thunderbird Field, where pilots from around the world came for training during wartime. General Barton Kyle Yount obtained the airfield with the express purpose of developing a school focused exclusively on international trade and global relations. General Yount was named Thunderbird’s first president, and established a vision for the school that remains today—built on the phrase coined by original faculty member Dr. William Lytle Schurz, “Borders frequented by trade seldom need soldiers.” With that, Thunderbird’s mission to “educate global leaders who create sustainable prosperity worldwide” was born.

As AIFT, Thunderbird became the first-ever higher-education institution to focus exclusively on international management by concentrating curriculum on cross-cultural communication, regional business studies and hands-on, real-world training in global business nuances. Thunderbird continues to deliver global management education in this same fashion today, with world-renowned faculty who have extensive practitioner and consultant experience in all facets of international business.
Joining the Nation's Most Innovative Public University

In 2015, Thunderbird became an independent unit of the Arizona State University Knowledge Enterprise, combining Thunderbird’s multi-decade heritage of developing global business leaders with ASU’s expansive resources, and in 2018 relocated to ASU's vibrant Downtown Phoenix campus. The move brought the world’s #1-ranked master’s in management under the umbrella of the nation’s #1-ranked school for innovation.

Degree Transformations

As part of the merger with ASU, Thunderbird transformed its MBA program into an innovative Master of Global Management (MGM), which was ranked #1 by the Wall Street Journal/Times Higher Education for 2019. Students now choose from 15 concentration opportunities and benefit from the combination of Thunderbird’s rich history of training global leaders in skills like cross-cultural management, cross-language communication, and cross-border negotiation and ASU’s rich history of innovation in disciplines from bio design to journalism, space science to humanities.

Our degree portfolio also includes the prestigious Executive Master of Global Leadership & Strategy, the Online Master of Applied Leadership & Management and two bachelor’s degrees: the Bachelor of Global Management and the Bachelor of Science in International Trade, both of which are delivered on the ASU West campus.

Rankings

- #1 Master’s in Management by Times Higher Education/Wall Street Journal 2019
- #1 “International” Full-time MBA by U.S. News & World Report 2014 (18th consecutive ranking),
- #1 “Top MBA program by Specialty: International Business” Full-time MBA by Bloomberg Businessweek 2012
- #1 "Best in International Business" Full-time MBA by Financial Times 2012 (6th consecutive ranking)
- #1 “International Business” Full Time MBA by Wall Street Journal (7th consecutive ranking --> WSJ stopped their ranking in 2007)
Thunderbird Facts

- Thunderbird School of Global Management is the oldest and largest graduate management school in the United States focused solely on preparing international business leaders. In any given trimester, more than 29 countries are represented in the student body, offering diversity just by attendance, as well as courses and activities that promote cross-cultural ideals.

- In 1946, General Barton Kyle Yount obtained the Thunderbird airfield from the US government for $1.00 (a 100% educational discount). A congressman grew suspicious of this land deal and opened an investigation. The investigation became national news, and was carried by all the major newspapers across the US. The investigation turned out to be the best publicity that money didn’t buy. Since the story of the new school splashed across headlines, interest was generated throughout the country and the school opened six months later with a full class of students, mostly WWII veterans.

- The School was founded as a nonprofit organization known as the American Institute for Foreign Trade. Classes began October 1, 1946, and the first class graduated June 14, 1947. The school has since graduated more than 45,000 students who live and work in more than 140 countries.

- Dan Quayle, who served as the 44th Vice President of the United States under President George H. W. Bush (1989–1993) was a distinguished visiting professor of international studies for two years at Thunderbird.

Alumni

- Over 45,000 Alumni with alumni chapters in over 170 cities around the world
- #1 Internationalism of Alumni by the Economist 2016, 2017
- #1 Networking & number of overseas MBA alumni branches by The Economist 2015
- Private support from alumni and our philanthropic partners for the School has been strong with more than $10,000,000 raised this year in support of student scholarships, the Global Headquarters, and other key initiatives.

- The Alumni Fund for the Pub was launched in Spring 2020 where Thunderbird Alumni, students, faculty, staff and friends are donating to ensure that future generation of T-birds are able to experience the networking, camaraderie and mystique that can only be found at Thunderbird’s treasured Pub.
- The spirit of giving back is strong in the community and each class has sponsored a gift to the school after graduation as a way of leaving their mark for future generations of T-birds.
Thunderbird moved into the heart of Downtown Phoenix at the One Arizona Center building in the interim while a long term building is being built. Students are able to enjoy the dining, shopping, and entertainment while getting their elite global education. The beautiful walkways and scenery will add to the student experience.

“Arizona Center is the heartbeat of downtown Phoenix. It’s where entertainment, shopping, live music and events, casual dining, and prime work spaces create a unique, centralized hub for all who want to join in on the excitement of downtown. Arizona Center has a wide selection of restaurants for breakfast, lunch, and dinner. From Southwestern cuisine to breakfast and coffee on the go, whatever time of day and whatever your taste, Arizona Center will curb your cravings.” – from the Arizona Center.

Thunderbird Suites and Access Hours
Each Thunderbird suite will maintain specific hours of operation. Thunderbird staff, faculty and students can access each floor via ASU ID cards. The 8th and 9th floors will allow for after hours appointments upon request.

Executive Suite - Floor 9
7:30AM - 6:00PM

Student Suite - Floor 7
7:00AM - 7:00PM*
*After hours access with ASU ID

Staff & Faculty Suite - Floor 8
7:30AM - 6:00PM
### Arizona Center – Restaurants & Retail

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<thead>
<tr>
<th>Restaurant</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>1130 The Restaurant</td>
<td>602-368-3046</td>
<td><a href="http://www.1130therestaurant.com">http://www.1130therestaurant.com</a></td>
</tr>
<tr>
<td>Hooters</td>
<td>602-495-1234</td>
<td><a href="http://www.hootersarizona.com">http://www.hootersarizona.com</a></td>
</tr>
<tr>
<td>AMC Theatres</td>
<td>888-262-4386</td>
<td><a href="http://www.amctheatres.com">http://www.amctheatres.com</a></td>
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<tr>
<td>Omoide Sushi and Noodle Bar</td>
<td>602-254-3366</td>
<td><a href="https://www.omoidesushi.com/">https://www.omoidesushi.com/</a></td>
</tr>
<tr>
<td>Bosa Donuts</td>
<td>602-888-8555</td>
<td><a href="https://bosadonutsaz.com/">https://bosadonutsaz.com/</a></td>
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<tr>
<td>Mi Amigos</td>
<td>602-256-7355</td>
<td><a href="http://www.miamigos.com">http://www.miamigos.com</a></td>
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<tr>
<td>Moriah II Nail &amp; Spa</td>
<td>602-252-2797</td>
<td><a href="http://www.moriah2nails.com">http://www.moriah2nails.com</a></td>
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<td>Cold Stone Creamery</td>
<td>602-252-5572</td>
<td><a href="http://www.coldstonecreamery.com">http://www.coldstonecreamery.com</a></td>
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<tr>
<td>Powered Up Nutrition</td>
<td>480-430-0703</td>
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<td>Subway</td>
<td>602-675-0564</td>
<td><a href="http://www.subway.com">http://www.subway.com</a></td>
</tr>
<tr>
<td>Freshii</td>
<td>480-210-7111</td>
<td><a href="http://www.freshii.com">http://www.freshii.com</a></td>
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Current and Future Location

Map of Arizona Center
Our New Global Headquarters

Thunderbird’s new state-of-the-art global headquarters on ASU’s Downtown Phoenix campus is under construction, scheduled for completion in the fall of 2021 in celebration of the 75th anniversary of the School’s founding. The cutting-edge facility will allow Thunderbird to deliver exceptional leadership and management education for generations to come.

Facts about the new facilities

• New facilities for the school on the ASU’s downtown Phoenix campus
• New building will have between 85,000 and 95,000 square feet of classroom, meeting, enclave, and office space.
• New building is scheduled for opening/dedication in time for the Thunderbird 75th Anniversary in April 2021

Watch the live feed
**ASU Downtown Phoenix History**

**Downtown Phoenix Campus**
- The campus was built in line with ASU President Michael M. Crow’s “One University, Many Places” initiative and was built with cooperation from the state of Arizona and local governments
- It was established in 2006
- It is one of four campuses of Arizona State University
- Located in the downtown area of Phoenix, in an area bound by Van Buren Street, Fillmore Street, 1st Avenue and 7th Street.

**Downtown ASU Schools**

**Walter Cronkite School of Journalism and Mass Communication**
- Moved to ASU Downtown in 2008
- Top floor houses PBS studios
- Study rooms are available to Thunderbird students

**Watts College of Public Service and Community Solutions**
- Relocated downtown in 2006
- Programs are divided between the School of Social Work, the School of Criminology and Criminal Justice, the School of Public Affairs and the School of Community Resources and Development.

**College of Nursing & Health Innovation**
- Moved to new building called Park Place in 2006

**College of Health Solutions**
- Established in 2012
- Unit’s goal is aligned with the Institute of Healthcare Improvement’s triple aim, which is to simultaneously improve the patient care experience, improve the health of the population, and reduce per capita healthcare costs while improving health outcomes.

**College of Integrative Sciences and Arts**
- Offers the liberals arts core curriculum
ASU Downtown Phoenix History

Sandra Day O’Connor College of Law
- Relocation to ASU Downtown in 2017
- Ranked 8th highest public law school
- Study Rooms are available for Thunderbird students

Downtown Phoenix Campus
Important Buildings @ ASU Downtown Campus

University Center (UCent)
- Houses the following services: ASU Parking, ASU Police, Library, Writing Center, Student Business Services, and the Pat Tillman Veterans Center.
- There is also a MidFirst Bank, an ASU partner
- Address: 411 N. Central Ave Phoenix, AZ 85004

Mercado A-F
- The Mercado is composed of six Spanish-style buildings, accommodating a variety of ASU colleges and offices, with some spaces leased to local businesses and government agencies.

Sun Devil Fitness & Wellness Complex Downtown
- Constructed in 2013, in direct response to student demand and input, includes state-of-the-art weight and fitness areas, including cardiovascular and strength equipment and free weights.
- It also features two multi-purpose studios for group fitness and mind/body classes, a two-court gymnasium, a rooftop outdoor leisure pool and a multi-purpose area for student clubs to utilize.
- Address: 350 N. 1st Ave. Phoenix, AZ 85003

U.S Post Office
- One of downtown Phoenix’s most historic buildings, the U.S Post Office serves as a gathering place for students and provides offices for additional student support programs, such as ASU Counseling Services, Career Services, Dean of Students, Student Advocacy, Student Rights and Responsibilities, Student Engagement and TRiO.
- There is also socialization space, such as a pool table and televisions.
- Address: 522 N. Central Ave. Phoenix, AZ 85004

Civic Space
- The civic space is a “bridge” between the ASU and surrounding community, and accommodates a variety of uses, events and daily functions of the university.
- Address: 424 N. Central Ave. Phoenix, AZ 85004

A. E. England Building
- The historic A.E. England Building constructed in 1926 and renovated in 2008, adjoins the downtown Civic Space and provides space for meetings, classes, offices, art events and banquets.
- Address: 424 N. Central Ave. Phoenix, AZ 85004
The move to Arizona State University’s Downtown Phoenix Campus puts Thunderbird into the professional hub at the center of the capital of a state vigorously engaged in seeking international trade and business opportunities as well as non-profit organizational activity.

**DOWNTOWN PHOENIX OVERVIEW**

- Students currently at ASU’s Downtown Campus: 12,000
- Over 280 new tech companies to the Downtown area in the past 10 years.
- Phoenix is the United States’ fifth-largest city with a population of over 1.6 million.
- More than 22 million people visit metropolitan Phoenix each year.
- Over 180 restaurants/bars are located Downtown.
- Phoenix Sky Harbor International Airport goes to more than 100 domestic and international destinations.

**PHOENIX FUN FACTS**

- According to legend, Phoenix gets its name from Cambridge-educated pioneer Darrell Dupa, who saw the ruins and prehistoric canals of the Hohokam and believed another civilization would rise from the ashes.
- Ping Golf clubs world headquarters is located in Phoenix.
- The Phoenix Financial Center on Central Ave. was built by IBM and was designed to look like a computer punch card.
- The Executive Terminal at Sky Harbor International Airport is named for Lincoln Ragsdale who was a Tuskegee Airman. The airmen were part of a squadron of black U.S. Army Air Corps pilots in WWII. Ragsdale was also a Civil Rights-era activist in Phoenix.
- Phoenix is one of the few U.S. cities with franchises in all four major professional sports leagues: Phoenix Suns (NBA), Arizona Diamondbacks (MLB), Arizona Cardinals (NFL) and Arizona Coyotes (NHL).
- Greater Phoenix consistently ranks among the nation’s top cities in the number of Five Diamond and Four Diamond and Five Star and Four Star resorts.
- More than 22 million people visit metropolitan Phoenix each year.
- Greater Phoenix’s major industries are (1) high-tech manufacturing, (2) tourism and (3) construction.
- Most rattlesnake encounters happen within 1/4 mile of the edge of the open desert, not in the central city or older suburbs.

Sources: The Arizona Report ht.ly/QGcS30jZD1S, Downtown Phoenix Inc. ht.ly/1UXk30jZCZj, & VisitPhoenix ht.ly/We7m30jZCv
The Student Success team is committed to being an integral part of the academic and professional experience at Thunderbird School of Global Management by offering all graduate students access, expertise and excellence throughout the entire student experience: recruitment & admissions, student engagement, career management services, and academic advising.

**Recruitment & Admissions**
• Recruitment & Admission team assists students applying for their Thunderbird experience. The team has experts in application process, immigration, and financial aid and scholarship.

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>Katie Prado</td>
<td>Director, Recruitment and Admissions</td>
<td><a href="mailto:kpurcel1@thunderbird.asu.edu">kpurcel1@thunderbird.asu.edu</a></td>
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<tr>
<td>Sogol Homayoun</td>
<td>Assistant Director, Graduate Program Recruitment</td>
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<tr>
<td>Kylee San Miguel</td>
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<td><a href="mailto:Kylee.SanMiguel@thunderbird.asu.edu">Kylee.SanMiguel@thunderbird.asu.edu</a></td>
</tr>
<tr>
<td>Janeth Hermosillo</td>
<td>Student Admissions Specialist</td>
<td><a href="mailto:Janeth.Hermosillo@thunderbird.asu.edu">Janeth.Hermosillo@thunderbird.asu.edu</a></td>
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**Student Engagement**
• The Office of Student Engagement empowers students to take learning beyond the classroom by planning, promoting, and managing a broad spectrum of campus activities and programs. Student Engagement cultivates a vibrant student body, nurture leadership develop, and promotes inclusive excellence.
• Engaging in the student experience is paramount to your success. The Student Engagement team can help you connect to Thunderbird & ASU resources, support your mental health, get involved in student organization, and solving critical problems.

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Earl Lee</td>
<td>Director, Student Engagement</td>
<td><a href="mailto:Earl.lee.1@thunderbird.asu.edu">Earl.lee.1@thunderbird.asu.edu</a></td>
</tr>
</tbody>
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Thunderbird Student Success Contacts

Career Management & Academic Advising

- The Career Management Center assists students with personal career decisions, career preparation, and career connections. We also assist employers engage with our students for career opportunities.

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Helen Wu</td>
<td>Sr. Director, Career Management and Academic Advising</td>
<td><a href="mailto:Helen.Wu@thunderbird.asu.edu">Helen.Wu@thunderbird.asu.edu</a></td>
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<tr>
<td>Angelique Smith</td>
<td>Sr. Associate Director, Career Development</td>
<td><a href="mailto:Angelique.Tatum@thunderbird.asu.edu">Angelique.Tatum@thunderbird.asu.edu</a></td>
</tr>
<tr>
<td>Matthew Denley</td>
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</tr>
<tr>
<td>Jaclyn Boyes</td>
<td>Sr. Career Services Specialist</td>
<td><a href="mailto:Jaclyn.Boyes@thunderbird.asu.edu">Jaclyn.Boyes@thunderbird.asu.edu</a></td>
</tr>
<tr>
<td>Debbie Spano</td>
<td>Career Development Specialist</td>
<td><a href="mailto:Debbie.Spano@thunderbird.asu.edu">Debbie.Spano@thunderbird.asu.edu</a></td>
</tr>
<tr>
<td>Mackenzie Pedersen</td>
<td>Sr. Career Services Specialist</td>
<td><a href="mailto:Mackenzie.Pedersen@thunderbird.asu.edu">Mackenzie.Pedersen@thunderbird.asu.edu</a></td>
</tr>
<tr>
<td>Kim Smart</td>
<td>Coordinator Senior, Academic Success</td>
<td><a href="mailto:Kim.Smart@thunderbird.asu.edu">Kim.Smart@thunderbird.asu.edu</a></td>
</tr>
<tr>
<td>Christie Martin</td>
<td>Academic Success Coordinator</td>
<td><a href="mailto:christie.a.martin@thunderbird.asu.edu">christie.a.martin@thunderbird.asu.edu</a></td>
</tr>
</tbody>
</table>
Aramark Dining Services
Contact info: 602-496-6707; ASUCateringDowntown@gmail.com; https://sundevildining.asu.edu/catering
Aramark is ASU’s premier catering vendor on all campuses and offers students a variety of discounts and various locations. You may purchase a meal plan from a variety of plans that fit your needs. https://sundevildining.asu.edu/meal-plans

ASU Bookstore
Location: 111 E. Taylor Street (inside the ASU College of Law)
Contact info: 602-496-0347; sundevil@bkstr.com; https://bookstore.asu.edu/
ASU’s bookstore contains a broad selection of textbooks, supplies, apparels, gifts and electronics preparing students for success as well as embracing the Thunderbird and Sun Devil spirit.

Disability Resource Center (DRC)
Location: Post Office, Suite 201
Contact info: 480-965-1234; DRC@asu.edu; https://eoss.asu.edu/drc
The ASU Disability Resource Center is a great resource for students with disabilities providing services to qualified students on all ASU campuses. Registered students can get access to testing and laboratory accommodations, utilize note taking services, interpreting/CART services, alternative format service and get assistance with accessing public transportation and on campus transportation.

Student Financial Aid
Location: University Center Building (UCENT), Suite 130
Contact info: 855-278-5080 (Toll free) or 480-965-3355; https://students.asu.edu/financialaid
ASU offers many financial aid options. Financial support is available in the form of scholarships, grants, federal work-study, loans and outside sources.
**ASU Student Support Resources**

**Graduate College at ASU**  
Location: Tempe Interdisciplinary Building, Suite 285  
Contact info: 480-965-3521; grad-gps@asu.edu; [https://graduate.asu.edu](https://graduate.asu.edu)  
ASU Grad College offers tools to help students shape their journey from extraordinary opportunities in mentoring and intensive professional development to key steps for completing a degree and hones their communication skills, creativity, critical thinking and collaborative skills necessary to succeed in an increasingly global society.

**International Students and Scholars Center**  
University Center Building (UCENT), Suite 130  
Phone: 602-496-7097 Email: ISSC@asu.edu, Website: [https://issc.asu.edu](https://issc.asu.edu)  
The International Students and Scholars Center (ISSC) facilitates the success of students and scholars by ensuring their compliance with Department of Homeland Security and Department of State immigration regulations along with providing advice and assistance on matters related to their immigration status.

**ASU Libraries**  
Location: University Center Building (UCENT) Suite L1-61  
Contact info: 602-496-0300; [https://lib.asu.edu/downtown](https://lib.asu.edu/downtown)  
ASU Downtown Phoenix library is in the Information Commons in the lower level of the University Center building consisting of a full rich research collection, both print and online. Students, faculty and staff have access to over 275 research databases and almost 50,000 full text electronic journals. Group study rooms equipped with whiteboards, projectors and computers provide a great opportunity to collaborate and interact with other students.

**Student Accounts/Bursars**  
Location: University Center Building, Room 144  
Contact info: 855-278-5080 (Toll Free); sbs@asu.edu; [https://students.asu.edu/tuitionandbilling](https://students.asu.edu/tuitionandbilling)  
Student Business Services offers a variety of student account services including tuition and billing, student refunds (including financial aid), receipt and payment processing, support for past account due accounts, third party sponsorship assistance and Perkins loan repayment.
**Tutoring Support/Writing Centers**
Location: University Center Building (UCENT), Room 101
Contact info: 602-496-4278; [https://tutoring.asu.edu/student-services/writing-centers](https://tutoring.asu.edu/student-services/writing-centers)
ASU Writing Centers offer a dynamic, supportive learning environment for graduate students at any stage of the writing process. Tutors from a wide range of majors help students hone writing skills and gain confidence in their writing. Depending on the course, ASU offers both online and in-person tutoring on a walk-in or appointment basis.

**University Registrar**
Location: University Center Building, Room 130
Contact info: 602-496-4372; registrar@asu.edu; [https://students.asu.edu/contact/office-university-registrar](https://students.asu.edu/contact/office-university-registrar)
Student Business Services offers a variety of student account services including tuition and billing, student refunds (including financial aid), receipt and payment processing, support for past account due accounts, third party sponsorship assistance and Perkins loan repayment.

**University Technology Office (UTO)**
Location: University Center Building (UCENT) L1-80
Contact info: 602-496-0326; [https://uto.asu.edu/computing/downtown](https://uto.asu.edu/computing/downtown)
The University Technology office embraces ASU's vision of being excellent in technological innovation with strategic initiatives aimed at improving the university experience. It is comprised of departments like Development, Academic Technologies, Support & Operations, Planning & Programs, and Information Security.

**Parking and Transit**
University Center Building (UCENT) Suite 116
Contact info: 480-965-6124; parking@asu.edu; [https://cfo.asu.edu/parking](https://cfo.asu.edu/parking)
Students, Faculty and Staff can purchase annual and semester permits. T-birds and Sun Devils, who choose not to purchase a permit, as well as campus visitors, may use various daily and hourly parking options.
**Student Employment**
Contact info: 480-965-5186; [https://students.asu.edu/employment](https://students.asu.edu/employment)
The Student Employment office can help current students find jobs on campus that won't interfere with their studies.

**Sun Card (ID Card) Office,**
Location: University Center Building (UCENT), Room 140
Contact info: 602-496-1604; [https://cfo.asu.edu/cardservices](https://cfo.asu.edu/cardservices)
All students and employees are required to obtain a University ID. These IDs will gain you access to many rooms on campus including the library, study rooms, and much more.

**Student Advocacy and Assistance,**
Location: Historic Post Office Building, Room 243
Contact info: (602) 496-0670; [https://eoss.asu.edu/dos/srr/StudentAdvocacyandAssistance](https://eoss.asu.edu/dos/srr/StudentAdvocacyandAssistance)
Student Advocacy and Assistance guides students in resolving educational, personal and other campus impediments towards successful completion of their academic goals. It links students with appropriate university and community resources, agencies and individuals, collaborates faculty and staff in the best interest of the students, and follows through to bring efficient closure to student concerns.

**Student Counseling Services**
Location: Historic Post Office Building, Suite 208
Contact info: (602) 496-1155, or 24-hour crisis hotline 480-921-1006; [https://eoss.asu.edu/counseling](https://eoss.asu.edu/counseling)
ASU Counseling Services offers confidential time-limited professional counseling and crisis services for students experiencing emotional concerns, problems in adjusting, and other factors that affect their ability to achieve their academic and personal goals.

**Sun Devil Fitness Complex (SDFC)**
Contact info: (602) 496-7777; [https://fitness.asu.edu/](https://fitness.asu.edu/)
ASU’s Sun Devil Fitness enhances the ASU Thunderbird experience by providing programs, services and facilities that promote healthy lifestyles, build community and enable student access.
ASU Student Support Resources

Student Health Services & Health Insurance
Location: 500 N. 3rd Street, Suite 155
Contact info: (480) 965-3349; insurance@asu.edu; https://eoss.asu.edu/health
ASU Health Services is dedicated to the well-being and educational success of each student by providing high quality healthcare that is accessible, affordable, and compassionate. More than 20 physicians and nurse practitioners are board certified in emergency medicine, family medicine, internal medicine, neurology, orthopedics, rheumatology, and sports medicine. Appointments can be scheduled online, in person or by phone. Students whether they have health insurance or not, are eligible to use ASU Health services. ASU Insurance options include Aetna Student insurance, Bridge discount plan etc.

Student Rights and Responsibilities
Location: Post Office Building, Room 243
Contact info: (602) 496-0670; https://eoss.asu.edu/dos/srr
SRR provides students with the opportunity to consider the ways in which their conduct may define and affect their college experience-personally and in relationship with others. SRR investigates allegations of student misconduct and determines whether a violation of the Student Code of Conduct has occurred.

Student Engagement & the Student Center
Location: Post Office Building
Contact info: (602) 496-2013; https://eoss.asu.edu/student-unions
The Student Center at the Post Office in Downtown Phoenix offers a great place for interaction, engagement and connection. The Center features meeting space for student organizations and affiliated departments including Student Organization support, a gaming room, recreation lounge, a multipurpose room, and wired lounge space, a P.O.D Express Market and is the new home to Changemaker Central.

Veterans Office
Location: University Center Building (UCENT), Room 130
Contact info: (602) 496-0152; https://veterans.asu.edu
ASU’s Pat Tillman Veterans Center provides veteran students with academic resources and transition services in a friendly, supportive and familiar environment including computer study stations, a group meeting space, and lounge.
ASU provides a safe, healthy and secure environment and ensures the same by offering education and multiple resources.

**ASU Police Department Contact Info**
Non-emergencies call 480-965-3456; Website: [https://cfo.asu.edu/police](https://cfo.asu.edu/police)

**ASU LiveSafe Mobile App**
Download the [ASU LiveSafe Mobile App](https://cfo.asu.edu/police) for the latest updates and news. The ASU LiveSafe mobile app does not replace 911 emergency services or any local police department communications.

**ASU LiveSafe mobile app features and benefits:**
- Send ASU Police real-time, anonymous tips that include chat, pictures, audio and video
- Access ASU Police dispatch and 911 emergency services
- Choose GoSafe to activate SafeWalk and chat live with your designated emergency contacts (friends or family) during your trip as they view your progress on a map. Deactivate SafeWalk after your trip.
- Report tips to ASU Police using your profile information or enable the anonymous reporting option.
- Use Safety Map to find nearby Safety Escort Service pick-up and drop-off locations and 911 (blue light) call boxes.
- Request a ride via GoSafe then choose Safety Escort Service.
- If you locked your keys in your car or your car battery is dead, use the Motorist Assist tip type in Report Tips to get help.

**Advisories and Alerts**

*Advisory messages* are not life-threatening and may include campus incidents such as a power outage or a water leak.

*ASU Alerts*, life-threatening situations such as a major fire or an armed suspect on campus.
Transportation & Parking Information

Parking Permits @ ASU Downtown Phoenix Campus

Students may choose to purchase an annual or fall semester-only permit. These permits are for a specific location and are most cost-effective for students who plan to be on campus three or more days each week. Create a Transportation Account to purchase permits.

The permit allows for one entry and exit at a time. Sharing a permit to avoid hourly parking rates may result in a citation, facility fees or loss of parking privileges.

*Note: Costs are subject to change*

<table>
<thead>
<tr>
<th>Permit Type/Location</th>
<th>Permit Year Price (2020-2021)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arizona Center garage, Health South garage, Heritage Square or University Center garages</td>
<td>$780</td>
</tr>
<tr>
<td>Heritage Square garage or Third Avenue Lot. Evening only *Evening permits are valid only after 4 p.m. Valid in the Fourth Avenue Perimeter Lot anytime</td>
<td>$480</td>
</tr>
<tr>
<td>Fourth Avenue Perimeter Lot</td>
<td>$280</td>
</tr>
<tr>
<td>East Garage (Students only)</td>
<td>$210</td>
</tr>
<tr>
<td>Eco-Pass — Health South garage or University Center garage *Eco-Pass offers eligible ASU students, faculty and staff with a U-Pass, Platinum Pass or registered bicycle 30 all-day in and out parking privileges at a designated parking garage or lot. Purchase in-person at a campus PTS customer service office. Quantities limited.</td>
<td>$120</td>
</tr>
<tr>
<td>Surface lot-only motorcycle permit. Valid McKinley Lot and MC permit spaces in the Health North Lot</td>
<td>$280</td>
</tr>
<tr>
<td>Garage and surface motorcycle permit. Permit valid at the University Center Garage.</td>
<td>$480</td>
</tr>
</tbody>
</table>

Parking Office Info: University Center – UCENT, 411 N. Central Ave, Suite 116, Phoenix, AZ 85004

The office is open Monday through Friday from 8 a.m. to 4:30 p.m.
Transportation & Parking Information

Daily and Hourly Parking @ ASU Downtown Phoenix

University Center Garage
Rate: 1 hour or less — $3. | Maximum rate: $15.
• 1-2 hours — $6.
• 2-3 hours — $9.
• 3-4 hours — $12.
• 4+ hours — $15.
Monday through Sunday, 24-hours.

Health North Lot
• Rate: $3 per hour. | Maximum rate: $15.
• Monday through Sunday, 24-hours a day.

University Center II Lot
Rate: 1 hour or less — $3. | Maximum rate: $15.
• 1-2 hours — $6.
• 2-3 hours — $9.
• 3-4 hours — $12.
• 4+ hours — $15.
Monday through Sunday, 24-hours.

McKinley Lot
• Rate: $2 per day. | Maximum rate: $8.
• Monday through Sunday, 24-hours a day.

Parkmobile: A Convenient Way to Pay for Parking

How to use
To take advantage of pay-by-app parking, create a free account online at Parkmobile. Once registration is complete, download one of their free apps from the App Store, Google Play or Windows Store.

To start a parking transaction with the app:
• Key in the zone number found on the meter sticker or nearby Parkmobile signage in the lot.
• Enter the space number in which you’ve parked or your license plate number (if applicable).
• Select the amount of time you wish to park.
• Touch the start button to confirm the transaction.

Rates
Hourly/daily rates for parking in a Parkmobile-equipped lot are the same as the posted rates. A 35-cent fee is added per Parkmobile transaction.
Arizona Center Parking

Students can park at the Arizona Center garage located at the NW corner of 5th St. & Fillmore. As a reminder, students can purchase a parking pass for the garage through ASU Parking. More information on parking passes can be found in the Parking Permit section of this guide.

Cost per hour at the Arizona Center Garage

<table>
<thead>
<tr>
<th>Duration</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-1 Hour</td>
<td>$4.00</td>
</tr>
<tr>
<td>1-2 Hours</td>
<td>$8.00</td>
</tr>
<tr>
<td>2-3 Hours</td>
<td>$16.00</td>
</tr>
<tr>
<td>Max Daily Rate</td>
<td>$20.00</td>
</tr>
<tr>
<td>Retail Validation</td>
<td>2 hours free</td>
</tr>
<tr>
<td>Restaurant Validation</td>
<td>2 hours free</td>
</tr>
<tr>
<td>AMC Theatres Validation</td>
<td>4 hours free</td>
</tr>
</tbody>
</table>

Parking Meters

Currently, the City of Phoenix Street Transportation Department operates approximately 2,000 parking meters in the Downtown, Uptown, Capitol, and Phoenix College areas. All meters pay stations are enforced 8 am to 10 pm daily, including weekends and holidays.

Hourly Rates: Meters cost $1.50 per hour and coin-only meters cost $1 per hour.
Payment Method: Most meters accept credit/debit cards and coins and others only accept coins.
ASU Intercampus Shuttle

ASU intercampus shuttles transport students between Downtown Phoenix, Polytechnic, Tempe and West campuses. Shuttles are wheelchair accessible.

Important information to know

- Shuttles run every 15 minutes when school is in session and every hour on off peak times. See the shuttle schedule and track your ride [here](#).
- Passengers are required to have their ASU ID card when boarding the shuttles.
- Intercampus shuttles do not operate on university holidays.
- Shuttles may accommodate up to five bicycles on a first-come, first-served basis.
- Multiple shuttles may run during peak times.

Public Transit: Valley Metro Light Rail and Buses

Downtown Phoenix is the core of the Valley’s freeway and public transportation network. Valley Metro Light Rail, buses and the Dash (Downtown Area Shuttle) make it easy to get where you need to be.

Student Fares: ASU Student U-Pass

Every student of ASU can purchase an ASU U-Pass through Parking and Transit Services.

Students (Academic Year Pass): $150

[Purchase a transit pass here.](#)

If you need to purchase one time passes, here is the full fare cost for the Valley Metro Light and local bus.

<table>
<thead>
<tr>
<th></th>
<th>1-Ride</th>
<th>1-Day</th>
<th>7-Day</th>
<th>15-Day</th>
<th>31-Day</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$2.00</td>
<td>$4.00</td>
<td>$20.00</td>
<td>$33.00</td>
<td>$64.00</td>
</tr>
</tbody>
</table>

Here is the price breakdown for the Express/RAPID bus.

<table>
<thead>
<tr>
<th></th>
<th>1-Ride</th>
<th>1-Day</th>
<th>31-Day</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$3.25</td>
<td>$6.50</td>
<td>$104.00</td>
</tr>
</tbody>
</table>

Learn more about the [Valley Metro](#) and take advantage of the trip planner.
Resource for Students with Families

“We [Arizona State University] believe that effectively managing family, work and school is challenging for everyone. The services provided by ASU Family Resources are designed to make it a little easier. We offer support and information, which is sometimes all you need. If you need more help, we can refer you to others on and off campus. Our goal is to offer expertise, information and educational materials to assist you in finding the best fit for you and your family.” – taken from ASU Families Resources.

ASU Family Resources is an advocate for university families. The office collaborates with departments to develop programs and services that ensure a healthful, productive work-and-school environment. The advisory board is comprised of faculty, staff, and students and focuses on programs, policies and services for students, staff and faculty with a child, elder and other dependent-care needs.

Contact the Program Coordinator at Maureen Duane (Maureen.Duane@asu.edu) or 480-965-9723 for consultation on:

• On and Off Campus Child Care Centers
• Nanny, Sick and Temporary Child Care Options
• Child Care Financial Assistance and other scholarships
• Campus Children's Center
• Breastfeeding Support
• ASU Dependent Care issues and policies
• Advocacy for Families
• ASU Family Resources Advisory Board
• Elder Care referrals
• Family Assistance for Financial, Counseling, Support Groups, etc.
• School-age Resources
• Cap and Gown Loan Program

Learn more about Arizona schools at AZ Department of Education.

Thunderbird Families Group

Thunderbird students have access to a Thunderbird Families Facebook Group, which is a resource for anyone with families looking for things to do, questions about schools or just looking for a babysitter.
The Valley of the Sun

Phoenix is the fifth most populous city in the United States with a population of 1.7 million. Phoenix and the surrounding area is often referred to as the “Valley of the Sun” of “The Valley”. The Valley is one of the fastest growing areas in the United States, and is becoming well-known as a hub of new business ventures and a hotspot for large companies expanding their footprint.

There are many cities around Phoenix that you will often hear referenced and should know about. Each city in Arizona offers unique opportunities for you to enjoy. Learn more https://www.visitphoenix.com/.

There are many wonderful places to see and things to do in Arizona. Arizona is famous for its natural resources, commonly referred to as the 5 Cs (copper, cattle, cotton, citrus, and climate), as well as its numerous State Park and National Parks, including sites such as Painted Desert, Kartchner Caverns, Slide Rock, and the Grand Canyon.

Professional Sports Team
Arizona has 5 professional teams located throughout the Phoenix area.

Arizona Cardinals (American Football)
Arizona Coyotes (Hockey)
Phoenix Rising FC (Soccer)
Arizona Diamondbacks (Baseball)
Phoenix Suns (Basketball)

*Photos contain links to each team’s website*

Two teams are located right in Downtown Phoenix – the Chase Field and Talking Stick Resort Arena. The Arizona Diamondbacks play at Chase Field and the Phoenix Suns play at Talking Stick Resort Arena. Most sporting events offer Student discount night, check the schedule to find out exact dates.
Local Attractions
There are many local attractions that are family friendly. Click on the icons for more information.

More things to do in Phoenix
The Valley of the Sun

**Farmers Markets**

**Phoenix Public Market**
Open-air market which transforms an urban parking lot in downtown Phoenix into a colorful bazaar. Get your fill of produce such as kale, pea shoots, potatoes, squash cucumbers from growers such as AZ Living Greens, One Windmill Farm and Circle Key Farms. There’s also spicy sauce from Los Muertos Salsa; mesquite blossom honey from Sun Valley Bees and humane snacks from Fluffy Vegans. There are weekly cooking demonstrations.

- **Hours:** Saturdays from 8am-1pm October through April and from 8am-12pm, May-September.
- **Address:** 721 N Central Ave
- **Website:** [http://phxpublicmarket.com/openair/](http://phxpublicmarket.com/openair/)

**Uptown Farmers Market**
This twice-a-week market has about 80 vendors on Wednesday and 140 on Saturdays. It has easy parking, live music, cooking demonstrations and food trucks. Look for vendors such as JH Grass Fed, Persepshen and prolific organic farmer McClendon’s Select. On Saturdays, you can get the fruits and veggies you just bought from the market cut before you for a small donation.

- **Hours:** Saturdays from 9am-1pm October through April and from 8am-12pm, May-September. Wednesdays from 9am-1pm October through April and from 8am-12pm, May-June
- **Address:** North Phoenix Baptist Church, 5757 N. Central Ave
- **Website:** [https://uptownmarketaz.com/](https://uptownmarketaz.com/)

**Restaurants: Where to Eat**
Buzz-worthy eateries are as plentiful in Greater Phoenix as cactuses, and they come in just as many varieties. Some are the creations of celebrity chefs who grace the pages of magazines and the sets of cooking shows. Others are local gems that serve Southwestern and Mexican dishes crafted from homegrown ingredients such as peppers, pomegranates and citrus fruits.

Learn more: [https://www.visitphoenix.com/restaurants/](https://www.visitphoenix.com/restaurants/)